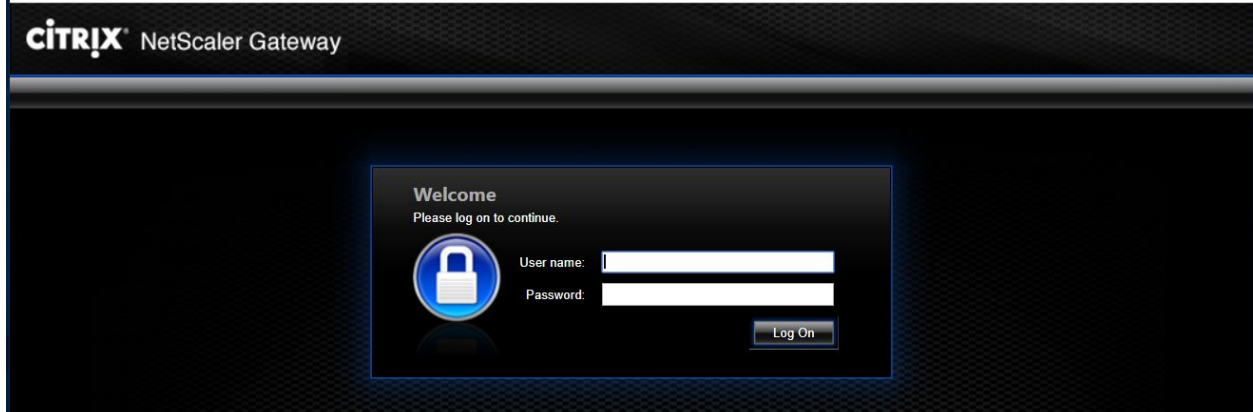
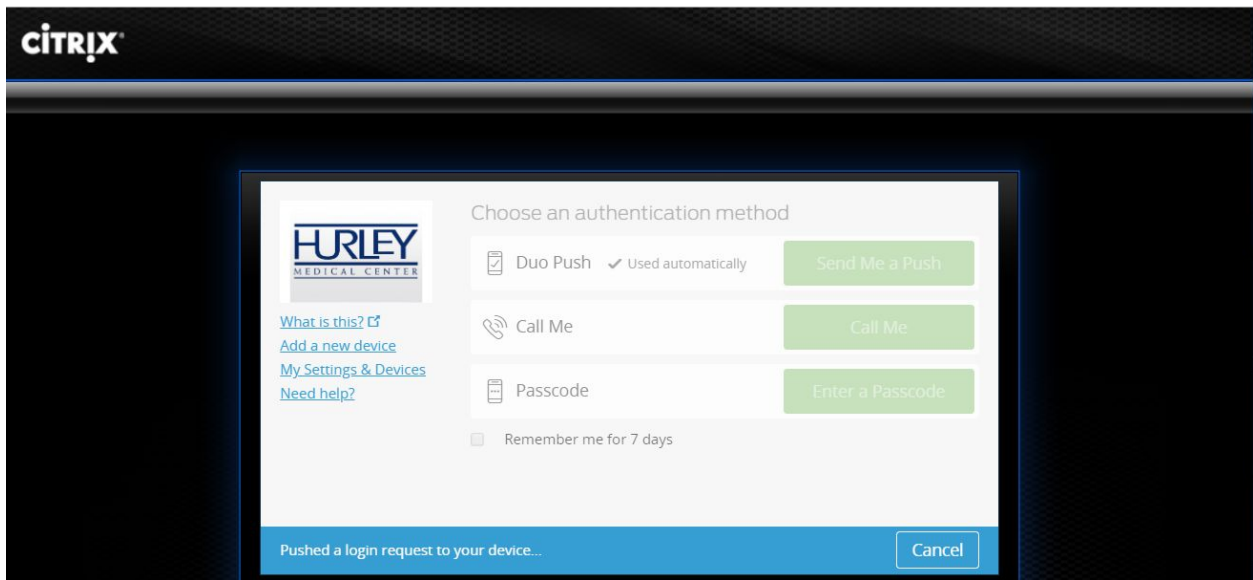


Storefront Instructions

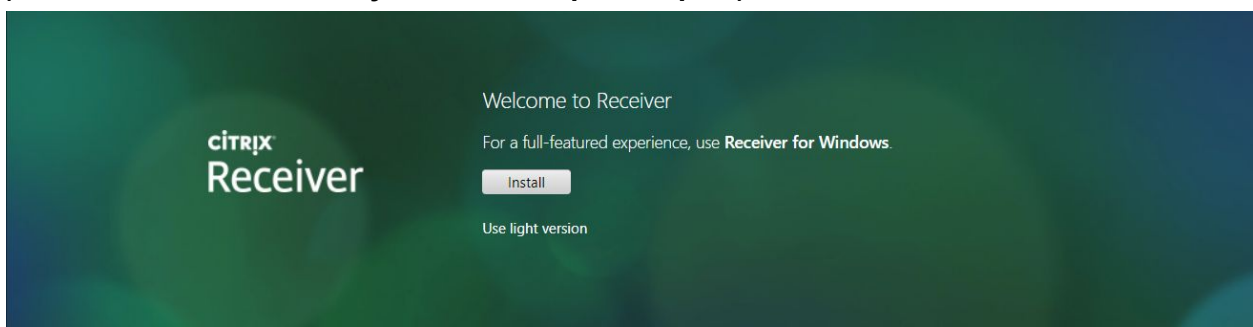
1. Go to <https://Storefront.hurleymc.com/Citrix/citrixWeb/>, enter your user name and password and click “Log On”.



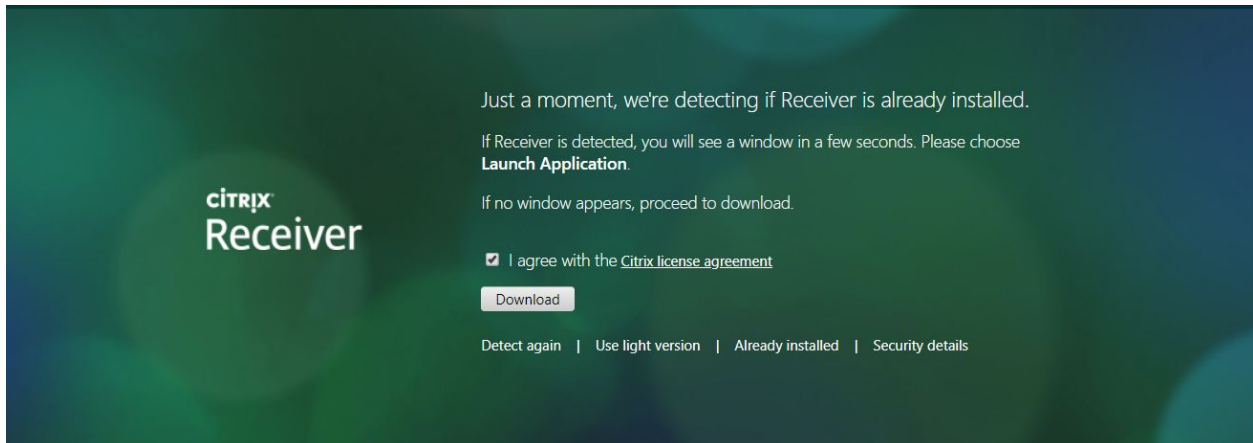
2. It will require you to two-factor with Duo. Duo will call or send a message to your phone to verify your identity.



3. If Citrix Receiver is not installed it will prompt you to install. Click “Install”.
(If Citrix Receiver is already installed, skip to Step 11)



4. Click the Check box next to "I agree" and then select "Download". It will download a file called "CitrixReceiverWeb.exe"



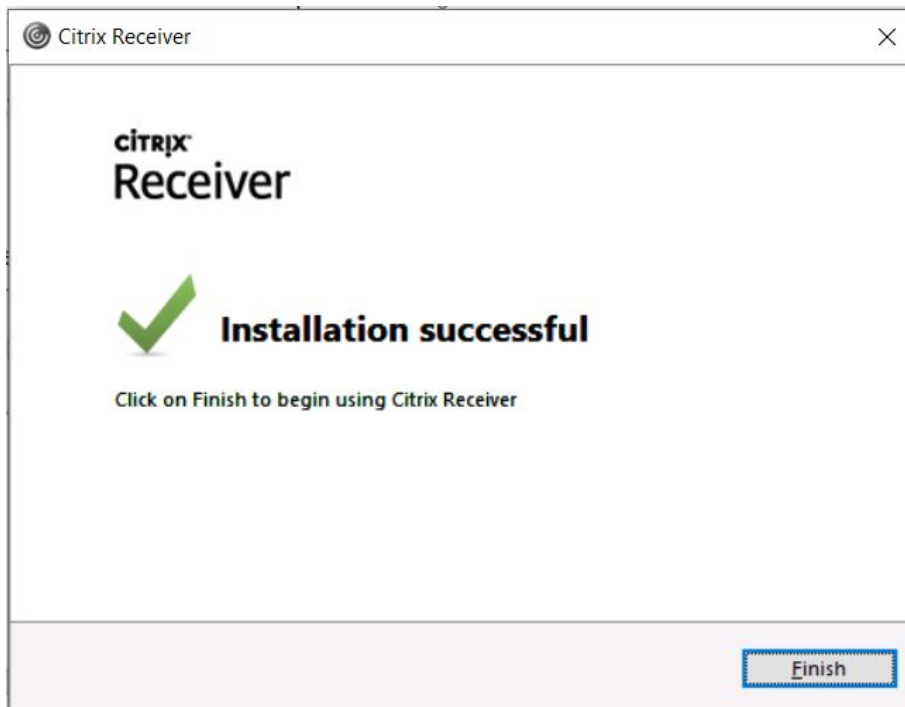
5. Once the file has downloaded run the file. Select "Start".



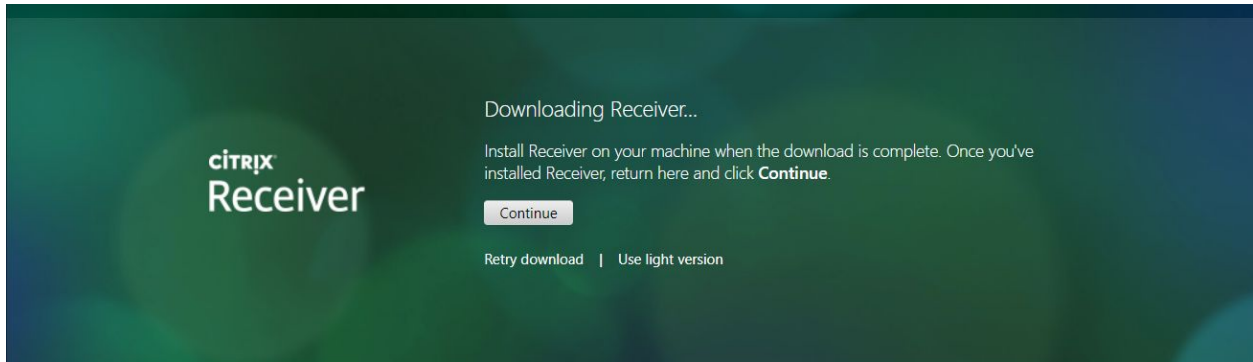
6. Check the box next to "I accept" and click "Install".



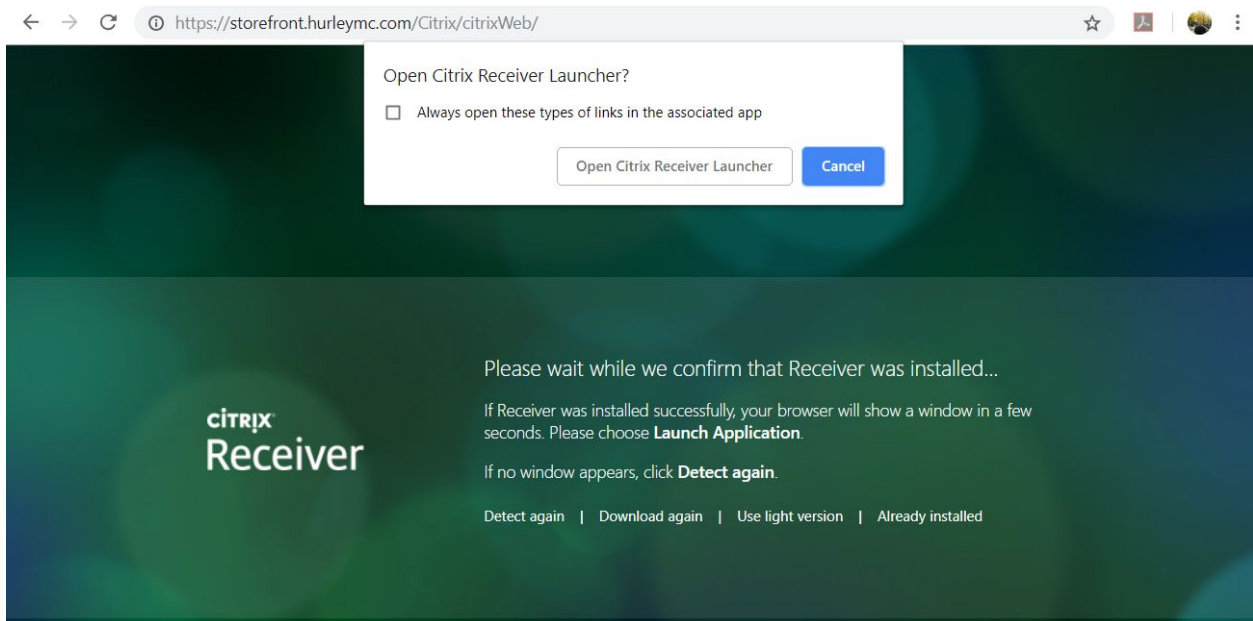
7. Click "Finish".



8. Go back to the site and click “Continue”.



9. If it prompts you to open with Citrix Receiver Launcher, click “Open Citrix Receiver Launcher”.



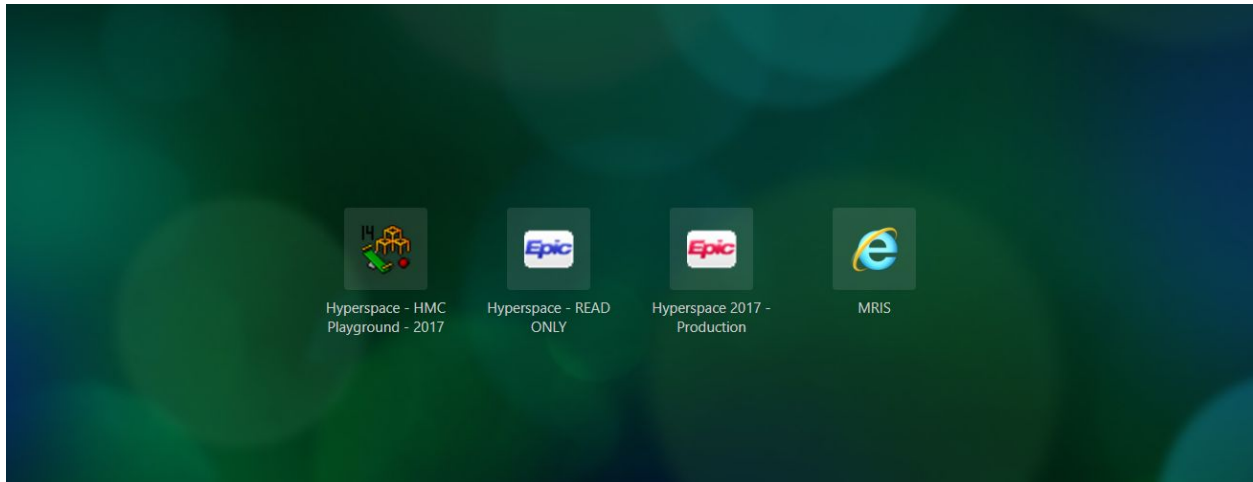
10. If you get a popup at the bottom to run the Citrix ICA Client Object, click "Allow".



11. You may get the next popup in Internet Explorer. Click the box next to "Do not show me the warning for this program again" and click "Allow".



12. It will show you the icons to launch.



Previous versions of Citrix Receiver

We recommend using the newest version of Citrix Receiver 4.12.

1. If you have an earlier version (4.11 or lower), remove the previous Citrix Receiver installer from your PC.
 - a. If you have any issues removing the Citrix Receiver installer, download and run the Receiver Clean-up utility <https://support.citrix.com/article/CTX137494>. Then follow the steps above to install.

CTX137494

Receiver Clean-Up Utility

Tools | Install, Cleanup | 6358 found this helpful | Created: 02 Jul 2013 | Modified: 06 Nov 2018

Language English

Download

ReceiverCleanupUtility.zip

2. Once you log back in after uninstalling you may have to click on your name in the upper right and select "Download Receiver". Then follow the steps above to install.

